Privacy policy

Astarea Ltd. ("we") are committed to protecting and respecting your privacy. This policy (together with our General terms and conditions and any other documents referred to on it) sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting this website you are accepting and consenting to the practices described in this policy.

For the purpose of Data Protection Act 1998 (the Act), the data controller is Astarea d.o.o. (VAT: HR92329731442), R. BOŠKOVIĆA 7, 21000 Split.

I. Information we may collect from you

We may collect and process the following data about you:

a. INFORMATION YOU GIVE US
- You may give us information about you by filling in forms on our website or by corresponding with us by telephone, email or otherwise. This includes information you provide when you subscribe to our newsletter, place an enquiry on our site, and when you report a problem with our site. The information you may give us may include your name, email address and telephone number.

b. INFORMATION WE COLLECT ABOUT YOU
With regards to each of your visits to our site we may automatically collect the following information:
- technical information, including the Internet protocol (IP) address used to connect your computer to the Internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); items you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number.

c. INFORMATION WE RECEIVE FROM OTHER SOURCES
We may receive information about you if you use any of the other websites we operate or the other services we provide. We are also working closely with third parties (including, for example, business partners, sub-contractors in technical, payment and delivery services, advertising networks, analytics providers, search information providers, credit reference agencies) and may receive information about you from them.
II. Uses made of the information

We use information held about you in the following ways:

a. Information you give to us (when using an online form):
- We ask for your details so we can respond in an appropriate way.
- If you have given your consent, you may be contacted with relevant promotions, offers or information that you have expressed an interest in or that might be of interest to you. If you wish us to stop contacting you please email charter@astarea-yachting.com.
- We are also able to help if information is lost by checking your personal details on the database.
- The information we collect will not be given to any third party, except to the extent and for the purpose we may be required to do so by any law.
- By disclosing your personal information to us using this website or over the telephone, you consent to the collection, storage and processing of your personal information by Astarea Ltd in the manner set out in this Privacy Policy. If you have any questions or concerns about the information we hold about you, you can also email charter@astarea-yachting.com.

b. Information we collect about you we will use:
- to administer our site and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to improve our site to ensure that content is presented in the most effective manner for you and for your computer;
- to allow you to participate in interactive features of our service, when you choose to do so;
- as part of our efforts to keep our site safe and secure;
- to measure or understand the effectiveness of advertising we serve to you and others, and to deliver relevant advertising to you;
- to make suggestions and recommendations to you and other users of our site about goods or services that may interest you or them.

c. Information we receive from other sources:
- We may combine this information with information you give to us and information we collect about you. We may use this information and the combined information for the purposes set out above (depending on the types of information we receive).

d. Disclosure of your information:
We may share your personal information with HRP.
We may share your information with selected third parties including:
- Suppliers, sub-contractors and business partners for the performance of any contract we enter with you or them.
- Analytics and search engine providers that assist us in the improvement and optimization of our site.
We may disclose your personal information to third parties:
- In the event we sell our business or assets, in which case we may disclose your personal data to the prospective buyer of our business or assets.
- If HRP or all of its substantial assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- If we are under a duty to disclose or share your personal data to comply with any legal obligation; in order to enforce or apply our Terms of use and other agreements; or to protect the rights, property, or
safety of HRP, our customers, or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

e. Where we store your personal data:
By submitting your personal data, you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.
All information you provide to us is stored on secure servers. Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorized access.

f. Your rights:
Our site may, from time to time, contain links to and from the websites of our partner networks, and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

g. Access to information:
The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. All requests for access, correction, deleting information held about you or restriction of use of information held about you should be addressed to charter@astarea-yachting.com.

III. Changes to our privacy policy
Any changes we may make to our privacy policy in the future will be posted on this page. Please check back frequently to see any updates or changes to our privacy policy.

IV. Contact
Questions, comments and requests regarding this privacy policy should be addressed to charter@astarea-yachting.com.

V. Information about our use of cookies
Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and allows us to improve our site.
Cookies are tiny text files that are stored on your browser if you agree. Most cookies contain a unique identifier called a cookie ID: a string of characters that websites and servers associate with the browser on which the cookie is stored. This allows us to distinguish your browser from other browsers, to recognize your browser by its unique cookie ID and to store information about your preferences on a particular website. These information may remain on your computer after your internet session finishes and you leave the website, but you can delete them using some browsers, manually or using system utilities. Most internet browsers are pre-set to accept cookies.
The cookies we use on this website include:
- Session cookies, which are temporary cookies that remain in the cookie file of your browser until you leave the site; and
Persistent cookies, which remain in the cookie file of your browser for much longer (though how long will depend on the lifetime of the specific cookie).

Most major websites use cookies. Cookies cannot be used by themselves to identify you. We may share statistical information regarding cookies with third parties.

1. Web analytics cookies
We use Google Analytics cookies on this website to collect information about how our visitors use and navigate this website so that we can continually work to add new features and improve your experience of it.

The cookies collect information such as the number of visitors to the site, which pages they visited and whereabouts they came to the site from. This information is anonymous and cannot be used to identify you personally.

2. Personalized advertising
We use cookies to improve our advertising - for example, to improve reporting on advertising campaign performance, to avoid showing ads the user has already seen, or to enable us to display advertising that is more relevant to users.

These cookies contain no personally identifiable information.

3. Third-party cookies
During your visits to this website you may be delivered cookies by third-party websites. When you visit a page with content embedded from, for example, Facebook, Twitter, YouTube or other social pages, you may be presented with cookies from these websites. We have no control over the dissemination of these cookies. You should check the third-party websites for more information about these.

VI. How to manage cookies
You have the possibility to accept or decline cookies by modifying the settings in your browser. However, you may not be able to use all the interactive features of our site if cookies are disabled.

You may wish to visit http://www.aboutcookies.org which contains comprehensive information on how to modify the cookie settings on a wide variety of browsers. You will also find details on how to delete cookies from your computer as well as more general information about cookies.

For information on how to do this on the browser of your mobile phone or tablet you will need to refer to your device manual.

If you'd like to opt out of advertising cookies, please go to the Network Advertising Initiative website: http://www.networkadvertising.org (opens in a new window - please note that we are not responsible for the content of external websites).